# THE VOICE OF THE PARTICIPANT 2020 SUMMARY OF FINDINGS

The Voice of the Participant (VOP) is a nationwide survey that aims to capture the voice of sports club members. In 2020, over 4,700 members from the tennis community responded to the survey.

#### positive aspects of tennis



Value for money



Friendly welcoming environment



Safe environment for adults and children

#### opportunities for improvement



Enagement with local communities

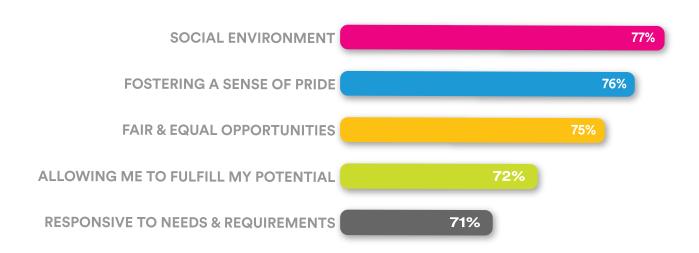


Availability of qualified and experienced officials





## what was seen as important when recommending tennis?



### who took part?

