

# Thorndon Club - Tennis Member Survey

This is a survey to get feedback from our tennis members to measure satisfaction levels and identify areas for improvement.

\* Indicates required question

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1. On a scale of 1 to 10, how satisfied are you with the overall quality of the tennis facilities at our club (1 being not satisfied at all to 10 being very satisfied) \*

Mark only one oval.

1

2

3

4

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6

7

8

9

10

2. How frequently do you visit our tennis club? \*

*Check all that apply.*

- Once a week
- 3+ times a week
- Several times a month
- Once every 3 months or less

3. How would you rate the availability and accessibility of court reservations at our club? (1 being not very accessible at all to 5 being very accessible) \*

*Mark only one oval.*

1

2

3

4

5

4. On a scale of 1 to 10, how satisfied are you with the quality of tennis coaching offered at our club? (1 being not satisfied at all to 10 being very satisfied)

Mark only one oval.

1

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5. How important are social events and activities to your overall experience at our club? (1 being not very important to 5 being very important) \*

Mark only one oval.

1

2

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6. What suggestions do you have to improve the overall tennis experience at our club?

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7. How can we encourage you to become more involved and engaged in our tennis community?

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8. Would you recommend our tennis club to a friend or family member? Why or why not? \*

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