

BOOK A COURT

Igloo Lock 2E

A cost-effective smart padlock to grant access to courts

- No internet connection is needed at the venue
- A 9-digit PIN is provided on booking confirmation that will grant court access for each booking.
- PINs are active at least 30 minutes before the booking start time and expire at least 2 hours after the booking end time.
- To connect the lock with the ClubSpark software, a fee of USD\$2per lock is deducted monthly from a debit/credit card set up with Iglooconnect.
- Manual PINs can be generated via the Igloohome App or access can be granted via Bluetooth. These methods of access bypass the requirement for making a booking online with ClubSpark.
- Lock activity status, including PIN entries, can be viewed via the Igloohome App. For up-to-date activity status, the lock must be synced with the App





Te Tēnehi o Aotearoa

book a court 
court hire made easy

BOOK A COURT

Igloo Lock 2E

The Igloohome padlock is integrated with the ClubSpark software that enables players to simply book & pay online, receive a 9-digit pin that will provide them with access to the tennis courts at the time of their booking.

Benefits of Igloo lock for the club:



Reduced administration impact to volunteers



Low-cost access solution



Attract occasional players to your club

EASY

Simple installation method that can be performed by a member of the club



Minimal pre-installation requirements



No internet connection required

Benefits to your members and occasional players



Improved and streamlined process to purchase memberships, hire courts and more, giving control, flexibility, and freedom



Instantaneous access to courts



Visibility of courts to meet their requirements dependent on time and surface

For more information, read the
Igloo lock FAQs below.

tennis.kiwi/bookacourt



Te Tēhēhi o Aotearoa

book a court 
court hire made easy

What is the Igloohome lock and how does it work?

This lock provides a flexible access solution for anytime court hire that is unlocked via a unique 9-digit booking PIN generated when a booking is made using the ClubSpark online booking software.

When does the booking PIN open the lock?

Only when you want it to – the active period of each PIN is seamlessly integrated with the player's court booking made through ClubSpark (plus a grace period for entering and exiting the court for safety).

This removes the need for committee members to provide keys or attend onsite to lock up late at night.

When a booking is made, how long does it take for the booking pin to become active?

Instantaneously! If a booking has been made on the spot, the booking pin associated to that booking will work straight away – no need to book hours in advanced.

Is there a limit to how many locks I can have set up at my Club?

No - Clubspark can intergeate with as many locks as you need.

Note: Each lock requires a separate exchange code to be purchased from to activate the ClubSpark booking integration.

Will my booking PIN open all locks at the Club?

No - each lock is assigned specifically to the court in ClubSpark.

What type of battery is required, and how often does it need charging?

The lock comes with a lithium rechargeable battery that can be charged via the USB-C port at the bottom of the padlock. Simply connect the USB-C cable (provided with your lock) into a USB-C Power Adapter plugged into a power outlet.

Alternatively, you can connect the USB-C cable to a power bank or Android phone.

Note: The USB-C Power Adapter is not included and can be purchased from any electronics store.

Charging time is 30 minutes to 50% and 1 hour for 100% battery level. The battery has approximately 2000 recharge cycles.

We recommend a fortnightly-monthly occurrence of syncing the padlock to track the battery percentage.

What happens if the battery goes flat?

Multiple warnings let administrators know that the battery is running low for several days / weeks before it drains completely.

However, in the unlikely event that the battery does go flat, the lock can be jumpstarted by using the USB-C cable connection.

Can a player get locked inside?

A grace period is active before and after the court booking time to allow players to enter and exist safely using their unique booking PIN if the lock has been locked while players are on court.

If the padlock is unable to be accessible from either side, other venues advise players to keep the padlock unlocked and relock if you are the last to leave.

For more information head to

tennis.kiwi/bookacourt